

Zero IN Dixon Commercial

Prepare Now for New Regulations



The new year is bringing a host of recycling mandates that will affect many commercial customers. Fortunately, Recology has experts who are ready now to help design a recycling program that works for you.

Waste Zero experts at **Recology Dixon** are available now to help you comply with upcoming organic waste laws established by Senate Bill 1383. These regulations become effective on January 1, 2022, so now is the perfect time to prepare for the mandates. Check the chart on the back page for a summary of the SB 1383 regulations.

On January 1, 2021, businesses and multi-family complexes generating two or more cubic yards of solid waste per week were required to recycle their organic waste under AB 1826 regulations. These regulations set goals for communities to increase organic waste collection efforts over time. Commercial customers covered by AB 1826 must subscribe to both recycling service and organic service.

Assembly Bill 341 is a related regulation requiring commercial customers that generate four cubic yards or more of trash per week to

subscribe to recycling service. Residential properties with five or more units must also subscribe.

While all this may be overwhelming, it is fortunate that implementing a recycling program that complies with all regulations is easy in Dixon. **Recology** will help you implement a program that works best for you and meets all the mandated regulations.

If you have questions about these regulations or want to check the status of your compliance,

just contact **Recology** at recology.com or call us at 707-678-4026. The new year will be here soon, so don't wait. Contact **Recology** now to get your recycling programs up and running smoothly. We have solutions and are ready to help!

Holiday Schedule

There will be no change in the collection schedule for Thanksgiving Day, Thursday, November 25. Residential waste collections will be made as usual. The **Recology Hay Road Landfill** will be open on Thanksgiving Day.

Christmas and New Year's Day fall on Saturdays this year. There will be no change in collection schedules these weeks.

The **Recology** office and the **Recology Recycling Facility** will both be closed on Thursday, November 25 (Thanksgiving), Friday, November 26, December 24, December 25 (Christmas), December 31, and January 1 (New Year's Day). Contact **Recology Hay Road Landfill** for their hours.

Holiday schedule information is available at: recology.com

Fall 2021



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Information & Updates

The Recology Way!



Daisy Meitrott grew up watching **Recology's** lively performances in the May Fair and Fiesta Days parades.

"I loved the Drill Team," Daisy explains, "and I only heard great things about the company. When I learned about a job opening here, I

just wanted to be a part of it all."

Daisy started her job as a Customer Service Representative in July.

"**Recology** is such a caring place to work," says Daisy. "Everyone is so helpful. We all do our best to keep our customers and fellow employees happy. I love it here."

Daisy admits that she had a lot to learn with her new job. She is thankful that she has received so much support.

Daisy and her husband Jeff raised their now-adult children, Cody and Morgan, in Dixon. When not working, she enjoys raising show pigs.

Senate Bill 1383

- Effective on January 1, 2022.
- Requires all commercial customers to subscribe to organic waste recycling service.
- Employees must properly sort materials for recycling and organic waste recycling.
- Recycling bins featuring sorting labels will be required in customer areas.
- Select businesses will be required to participate in an Edible Food Recovery Program.
- Food is the largest single source (15.5%) of all waste in California.
- More than six million tons of food products are discarded in California landfills every year.
- The **Recology** compost facility has been converting food waste and green waste into rich organic compost for years.

Covid-19 Changes

The **Recology** main office is now open but subject to reclosing due to the Delta Variant. Following are the services available to customers of **Recology Dixon**.



Main office in Vacaville: Open Monday through Friday from 8am until 5pm. Masks for all customers are required inside the facility.

Assistance by phone: Customer Service Representatives work remotely Monday through Friday from 8am until 5pm. Contact us at 707-678-4026 to get information about services, to enroll in E-BillPay service, or for other assistance.

Assistance by web: The "Contact Us" feature at recology.com is given the same priority as phone calls or phone messages. Contact requests are answered during working hours.

Payments: Pay bills by mail, over the phone, or online. A payment box for checks or money orders is available at 235 N 1st Street in Dixon and at 1 Town Square Place in Vacaville. Cash is not accepted. Pay-By-Phone is free for customers to use at any time. Call 707-635-9041 to make your payment.

Recycling and Buy-Back Facilities at the corner of First and C Streets in Dixon and 855½ Davis Street in Vacaville are now open Tuesday-Saturday, 9am to 3pm. All visitors must wear masks and social distance. Take household hazardous waste, e-waste, mattresses, and other materials to 855½ Davis Street in Vacaville on **Saturdays only** from 9am to 3pm.

Service Requests: Customers are encouraged to use the website at recology.com for service requests. Customers may also call us at 707-678-4026 during business hours, Monday-Friday, 8am to 5pm.

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