



Customer Service and Recycling Guide

NORTH TILLAMOOK COUNTY 2024

Contact Us!

Recology Western Oregon
2320 SE 12th Place, Warrenton, OR 97146

Customer Service 503.861.0578
Monday to Friday: 8 AM - 4 PM
Pay by Phone 971.312.0178
Toll Free 866.908.1183

 @RecologyWesternOregon

RWOinfo@Recology.com
Recology.com/WesternOregon

Collection Services

Recology provides a wide variety of cart and container sizes and service frequency options. Some services are not available in select areas, and some cities have restrictions on container sizes. Call or email our Customer Service team for details on special services or rules that apply in your area.

Collection Set Out Time

For curbside service, set your cart out by **6 AM on your collection day** (or the night before). Your actual service time may vary from week to week. Many cities require that carts are brought back in within 24 hours after collection to ensure the public right-of-way. This includes sidewalks, driveways, and roadside locations.

Weight Limits

32-gallon cart	75 lbs
90-gallon cart	150 lbs

Curbside Placement

Please place your carts within 4ft of the curb or road's edge and 4ft from other carts and obstacles, such as cars, trees, basketball hoops, and mailboxes.

Missed Collection

If your cart service did not happen as scheduled, email or call our Customer Service team to discuss options. Fees may apply.

Extra Garbage

Place loose items in bags or boxes. There is an additional fee for extra garbage if the cart is overflowing AND/OR the lid does not close. Driver will service up to one additional cart of extra garbage. Extra garbage over that amount will require preauthorization, please email or call Customer Service. Fees apply for all extra garbage.

What's My Collection Schedule?

If you have less-than-weekly garbage service, you can find your service calendar on our website or contact our office to have one sent to you.

Vacation Stop

Planning a trip? Email or call us to discuss options.

Holiday Service

On most holidays, Recology operates as usual. Recology does not collect on Thanksgiving and Christmas day. During those times, service is delayed by one day for the remainder of the week.

For example, during Thanksgiving week, Thursday customers will be collected on Friday, and Friday customers will be collected on Saturday. In 2024, Christmas falls on Wednesday, so service will be delayed by one day for all residential customers for the rest of the week (Wednesday customers on Thursday, Thursday customers on Friday, etc.).

Preparing for a Storm



Be Prepared for All Types of Weather

1. Bag all garbage and tie bags closed before placing in your garbage container.
2. Don't overload your cart. If the lid is partially open, it will blow open in strong winds.
3. Do not put your cart out overnight if the forecast calls for windy and/or stormy weather. However, carts DO need to be out by 6 AM on collection day.

Secure Your Lid

Place a rock or another large object on top of the cart.
Please NO bungee cords, serious injury can occur.

Wind Latch

We offer solutions designed to help stop the wind from blowing open the lids of our carts.
Please call for options and pricing.

Temporary Boxes

We offer 3, 10, 20, and 30 cubic yard boxes. You will need an asbestos survey for construction or demolition on all structures built prior to 2004, before a box can be delivered to you. Call for more information and proper disposal options.

Bulky Item Pick Ups

Recology collects mattresses, computers, TVs, appliances, and more! Give us a call to schedule a curbside collection. Service charges and disposal fees apply for most items.



Business Services

Recology offers waste audits and other services at no charge to commercial customers, including help with enclosure design and finding the right container size and collection frequency that work best for you.

Setting Up an Online Account

1. Visit Recology.com
2. Click on "My Recology"
3. Enter your zip code in the pop-up window and click "submit"
4. Click on "Pay My Bill"
5. Click on "Enroll" to set up a new online account
Note: Click on "One Time Payment" to pay online without creating an account
6. Fill out the online form with your information. The password must be:
 - a. At least 3 letters with at least 1 upper and 1 lower case letter
 - b. At least 1 number
 - c. At least 1 special character (@#%^_+ only)
 - d. Between 8 and 30 characters long

PLEASE NOTE

In the House Number field, enter only the house number of the service address, not the street name or apartment number.

Once submitted, an online account will be created for your Recology Western Oregon bill. All future statements will be emailed as long as your online account is active.

PAY BY PHONE

To pay your Recology statement by phone, please call 971.312.0178 and have your account number ready.



Reduce, Reuse and Recycle Right!

Why Recycle?

1. Saves water, energy and other natural resources like trees, minerals, natural gas, and oil.
2. Reduces the amount of waste sent to landfills.
3. Prevents pollution by reducing the need to collect new raw materials.
4. Helps create jobs in recycling and manufacturing.
5. May help lower your garbage bill by allowing you to switch to a smaller container or less frequent service.

Waste Reduction and Reuse are even better than Recycling!

When you choose to reduce and reuse, less material, energy, and natural resources are used in the product's lifecycle. You also avoid the emissions from the extraction, processing and transport of new goods. With the power of Reuse, Reduce, and Repair, the impacts for our environment are out of this world!



OUR TOP 10 REDUCTION TIPS

1. Carry a reusable water bottle and refill it often!
2. Take your own mug to the coffee shop.
3. Carry canvas bags when grocery shopping.
4. Buy loose fruits and vegetables.
5. Choose reusable containers to store food and for packing lunches.
6. Refuse single-use plastics when possible.
7. Buy in bulk to eliminate packaging.
8. Shop at stores that re-sell clothing, furniture, appliances, and tools.
9. Use cloth napkins instead of paper ones.
10. Try to repair broken items before replacing them.

Home Composting

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate.



START A HOME COMPOSTING SYSTEM!

1. Build or buy a compost bin, or just make a pile.
2. Mix two parts greens (grass, leaves, and flowers) to one part browns (dry leaves, sticks, and twigs)
3. Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, coffee grounds). No meat or dairy products—these can attract rodents and flies and cause bad odors.
4. Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.

WHY USE COMPOST?

Compost increases water retention, decreases the need for chemical fertilizers and pesticides, and helps keep a useful resource from going to waste!

Yard Debris Recycling

Customers can bring their clean yard trimmings to the Manzanita Transfer Station. All customers are charged by the cubic yard to drop off material.



RECYCLE AT THE MANZANITA TRANSFER STATION

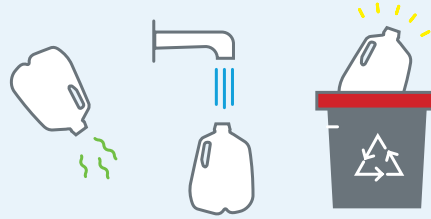
MANZANITA TRANSFER STATION

34995 Necarney Road, Manzanita OR
503.368.7764
Operated by Tillamook County

Winter (Labor Day to Memorial Day):
Thursday to Sunday, 10 AM – 4 PM

Summer (Memorial Day to Labor Day):
Thursday to Monday, 10 AM – 4 PM

TO PROPERLY PREPARE YOUR RECYCLABLES, FOLLOW 3 SIMPLE RULES:



EMPTY Any residual food or liquid

CLEAN The container with a quick rinse or scrape

DRY allow the moisture to dry before you bring it to the recycling center.

CARDBOARD AND MIXED PAPER



Flattened boxes, paper bags, cereal boxes, mail, newspaper, and magazines

PLASTIC



Plastic bottles #1 and #2 only (no lids)

GLASS



Glass bottles and jars (no glass dishware, drinking glasses, and no lids)

METAL



Tin and aluminum cans (no lids)

CLOTHING AND SHOES



ELECTRONICS



Computers, monitors, laptops, and related

POLYSTYRENE FOAM



Clean, white block foam (no peanuts, food trays, or colored materials)

YARD WASTE



Grass, leaves, branches, flowers (no dirt, sod, stumps, or animal waste)

USED OIL



Motor oil and cooking oil, use a see-through jug with a tight-fitting lid.

GARBAGE



Remember to place your disposable coffee pods in the garbage

Pet Waste

TOP CONTAMINANTS

- No plastic bottles #3 - #7, no tubs, cups, or clamshells.
- Plastic bags can be taken to some local grocery stores.
- Plastic utensils, takeout containers, coffee pods, and diapers go in the garbage.

Not sure about a certain material?
Visit [Recology.com](https://www.Recology.com) to learn more!



**TILLAMOOK
COUNTY
SOLID WASTE**

503 Marolf Loop
Tillamook, OR 97141

503.815.3975
Recycle@co.Tillamook.or.us
co.Tillamook.or.us/Gov/SolidWaste

Tillamook County Master Recyclers Making a difference in our community

MASTER RECYCLER MISSION

To educate our community on the environmental impacts of our daily decisions and to encourage people to rethink, reduce, repair, repurpose, and then recycle.

WANT TO JOIN THE TEAM?

Call us or visit our website for more information.

Master Recyclers

Are a fun group of volunteers who are dedicated to making a difference in their communities by educating them on the environmental impact of daily decisions and encouraging others rethink, reduce, repair, repurpose, and then recycle.

Take a fun and informative 20-hour class on recycling in Tillamook County. They do this for free and then give 30 hours a year of volunteer time to the program.

Get involved in a variety of projects in their efforts to raise community awareness and educate others.



Working on the recycled paint program.



Teaching others.



Participating in school events.

HOUSEHOLD HAZARDOUS WASTE

Bring these items to the next Household Hazardous Waste Collection Event at the Tillamook Transfer Station. This program is sponsored by the Tillamook County Solid Waste Department. For more info and event dates call **503.815.3975** or visit **co.Tillamook.or.us/Gov/SolidWaste**



E-WASTE

Oregon E-Cycles is a free recycling program for computers, TVs, and monitors. The program is funded by manufacturers, with oversight from Oregon DEQ. Bring your electronics to the Manzanita Transfer Station.

For large quantities, call ahead to make an appointment. TVs, computers, monitors, and laptops are prohibited from the landfill. Please do not place them in the garbage.



MEDICAL WASTE

Medical waste and sharps (e.g. needles, syringes) cannot be thrown out with the regular garbage. We offer safe, efficient disposal using approved containers—contact us for more information and pricing.



PAINT RECYCLING

All paint sold in Oregon includes a surcharge to fund a collection and recycling program. Visit **PaintCare.org** for details. You can drop off latex and oil-based paints at one of these locations:

MANZANITA TRANSFER STATION

34995 Necarney Road
Manzanita, OR 97130
503.368.7764

SHERWIN-WILLIAMS

3527 Highway 101 N
Gearhart, OR 97138
503.738.6751





1850 NE Lafayette Avenue
McMinnville, OR 97128

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Prevent Truck Fires!

Keep these items out
of your cart:

- 1. Hot Ashes and Fireworks**
Douse in water and let sit overnight
- 2. Pool and Shop Chemicals**
Deliver to Household Hazardous Waste event
- 3. Lithium Batteries**
Deliver to Household Hazardous Waste event

