

Better at the Bin



Recology Sunset Scavenger and Recology Golden Gate, your local recycling companies | Recycle | Compost

July–September 2023



READY TO SERVE

Big things go in big boxes



Joe DeMartini delivers and picks up debris boxes and compactors.

If you are planning a construction or remodeling project, big or small, or need a dumpster to accommodate a big clean-out job, we've got your box.

We maintain a full complement of permitted debris boxes in our San Francisco yard so we can quickly service locations throughout the city. We offer many sizes and can provide covered boxes upon request.

Our drivers place debris boxes where and when you choose and haul them away as soon as they are full.

Our state-of-the-art construction recycling facility sorts construction and demolition debris, recovering as much as possible and reducing landfill disposal. That helps customers comply with San Francisco's Construction and Demolition Debris Recovery Ordinance. In addition,

we can provide diversion reporting to assist with LEED certification for large construction projects.

We also specialize in compactors for trash, recycling, and compostable materials. In addition to hauling compactors, we can help customers specify the best compactors for their property.

For more information, go to [DebrisBoxRental.com](https://www.debrisboxrental.com) or call our Debris Box Department toll-free at **888.404.4008**.

Providing superior customer service is our top priority. Our customer service representatives are based in San Francisco and are always happy to assist you. ■



PREVENT FIRES

Tape and bag lithium batteries

Household lithium batteries power car clickers, wireless speakers, and other gadgets. When lithium batteries run down, we replace them and return to action. But what should we do with the old ones?

Recycle them, along with other household batteries, but be sure to use clear tape on the contact points.

Old household lithium batteries may no longer have the power to run devices, but they can still release energy through their contact points.

Lithium batteries that are not taped can cause fires in collection trucks and sorting facilities, potentially harming recycling workers.

Here is how to recycle household lithium batteries:

1. Tape their contact points.
2. Put household and taped lithium batteries in a clear plastic bag and seal it shut.
3. Place the bag on top of your landfill bin. We'll collect the bag, sort the batteries, and ship them to a company specializing in battery recycling.



Our customer service staff is here to help. Email us at CustomerService@RecologySF.com

Great connections, commitment to service



SF resident Marc Kasky chats with Recology recycling driver Phil Bluford.

Job #1 for Recology drivers, sorters, mechanics, and customer service representatives is customer service.

Our duties are not glamorous or always noticed. We tip a lot of bins before San Francisco streets come to life. But our commitment to serve you, our customers, is strong, and we feel your appreciation in return.

“Our focus is making customers happy,” said Lance Parsons, operations supervisor at Recology Golden Gate. “We’re here to pick up their trash and recycle and compost as much as possible.”

The connection between collectors and customers became very clear during the first months of COVID. While people sheltered at home, Recology mechanics kept our trucks rolling and our drivers tended all routes. Customers waved through windows and left thank-you notes on collection bins.

Other refuse companies in California shut down their recycling plants. In San Francisco, Recology recycling workers put on additional protective gear, continued to staff sorting lines, and kept our city’s recycling moving.

The heavy rains of last winter added another wrinkle. Together, the City, Recology, and our customers conquered that too.

Recology also works hard to manage costs. The monthly charge for standard three-bin residential collection of trash, recycling, and composting is significantly lower in San Francisco than the rates charged for three-bin service in Oakland and San Jose.

Kathleen McKeon, a professional organizer and SF resident since 1983, loves seeing the collection trucks come down the street.

“The trash gets picked up every week, and they’re nice people,” she said of Recology drivers. “They always give a big wave.”

Good service means completing all collection routes, returning bins where customers set them out, and recycling and composting as much as possible.

Bravo to you, our customers, for sorting your discards into San Francisco’s blue, green, and gray bins. Thank you very much for the opportunity to serve you and to make friendly connections along the way. ■

Tips from workers who compost S.F. food scraps

- Place a used paper napkin at the bottom of your kitchen pail. The soft paper will absorb moisture and help control odor.
- Empty your kitchen pail into your green bin at the end of the day, then give the pail a quick rinse. Composting is something we can do every day to be part of the solution.
- Put only compostable material in your green bin. Food scraps, leaves, and sticks make good compost. No plastic bags, please. Plastic is not part of the natural cycle and does not break down.
- Remember: Composting saves landfill space and reduces methane emissions. Compost improves soil health. That helps local farms grow nutrient-dense food that feeds our bodies. And compost is a natural sponge that helps save water.



Ross Anderson follows compost workers' advice and empties his kitchen pail daily.



View our newsletter online in English, Spanish, and Chinese at [Recology.com/SFNewsletter](https://www.recology.com/SFNewsletter).

Veá nuestro boletín informativo en inglés, español y chino en [Recology.com/SFNewsletter](https://www.recology.com/SFNewsletter).

欲線上以英文、西班牙文與中文閱讀我們的電子報，請至 [Recology.com/SFNewsletter](https://www.recology.com/SFNewsletter)。

Check us out on social media for quick tips, event info, and recycling news:



@recology



@recologysf



Debris Box Dept.

888.404.4008