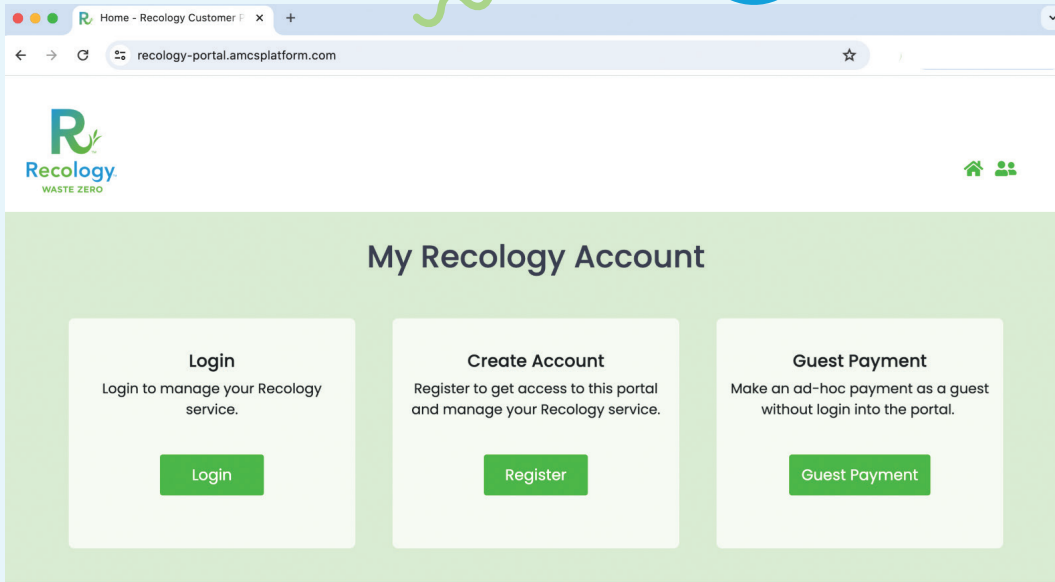




## WELCOME TO THE CUSTOMER ACCOUNT PORTAL



Recology's new Customer Account Portal is now live!

Sign up today on [Recology.com](https://www.recology.com) using the account number and instructions on your latest bill.

With the new Customer Account Portal, you can conveniently pay your bill, view your service calendar, access statements, set up automatic payments, and more.

## RECYCLING IS PART OF THE MERITAGE LIFESTYLE

### Business Highlight

Until recently, The Meritage Apartments did not have on-site recycling, but management and tenants enthusiastically embraced Recology Vallejo's commercial program.

Now, Meritage, which has more than 150 units, is on its way to becoming a success story.

Implementing successful recycling programs at apartment complexes is challenging because many people must consistently follow the same rules.

Meritage began by emailing and texting all residents to inform them the development was starting a recycling program. Management sent occasional email reminders, held resident events, and provided sorting guides. Repetition is vital.

To help ensure the correct items are put in recycle bins, the maintenance staff checks carts daily, consolidates

materials, and closes cart lids fully so they are ready for pick up. Meritage enforces recycling right by imposing penalties when staff sees contamination and can track it to an address.

Meritage plans to start its organics program next by distributing Recology-provided kitchen pails to residents so they can easily transport their in-home food scraps to the green organics cart outside.



*If your business needs info or training about recycling and composting correctly, call Recology Vallejo at **707.552.3110** to arrange a free on-site visit.*



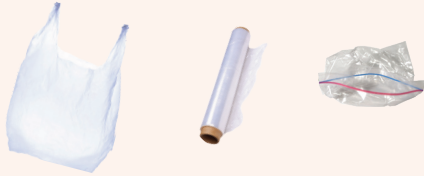
## BLUE BIN BASICS

### **DON'T** be fooled by paper-looking containers.



Milk cartons, juice boxes, coffee cups, and coated paper plates are not recyclable. They are made with a difficult-to-separate mix of paper and plastic layers. Put them in the landfill bin.

### **DON'T** bag recyclables.



Plastic bags, shrink wrap, and film plastics get tangled in machines and stop the sorting process. Workers cannot see what items are inside bags, which also slows sorting. Decline plastic bags and avoid using film plastics when possible. They go into the landfill.

### **DO** recycle bottles, cans, paper, and cardboard.



Glass bottles and jars, plastic bottles, jugs, and tubs, metal cans and aluminum foil, paper, and cardboard are made for the blue bin!

### **DO** keep recyclables loose, clean, and dry. 😊

Give glass, plastic, and metal containers a rinse and let them dry before putting them in the blue bin. This ensures that paper and cardboard will stay clean, dry, and recyclable.

## HELP KEEP OUR WORKERS SAFE

Hazardous waste does not belong in any curbside collection carts. Batteries, oil, paint, sharps, chemicals, aerosols, and pressurized containers pose fire and health risks to workers, equipment, and the environment.

A Recology Vallejo driver recently had a close call with a truck fire likely started by a battery, lighter, or flammable household cleaner tossed into a collection cart. While doing his route, the driver noticed smoke coming from the back of his truck and quickly found a large open area to dump the contents. The Fire Department came and extinguished the blaze. Fortunately, the driver and the truck were unscathed.



**Vallejo firefighters put out a blaze that started in a Recology truck probably by batteries or other discarded household hazardous waste.**

It's crucial to dispose of potentially dangerous items properly.

The Recology Vallejo-American Canyon BOPA (Batteries, Oil, Paint, Antifreeze) Recycling Facility, 2021 Broadway, is open 8 AM to 3:30 PM Thursdays through Saturdays for free drop-off of these items and a few others in limited quantities.

Materials are also accepted at the Napa-Vallejo Household Hazardous Waste Collection Facility, 889A Devlin Road.

For a list of accepted items and other info, scan here:



## CONTACT US!

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