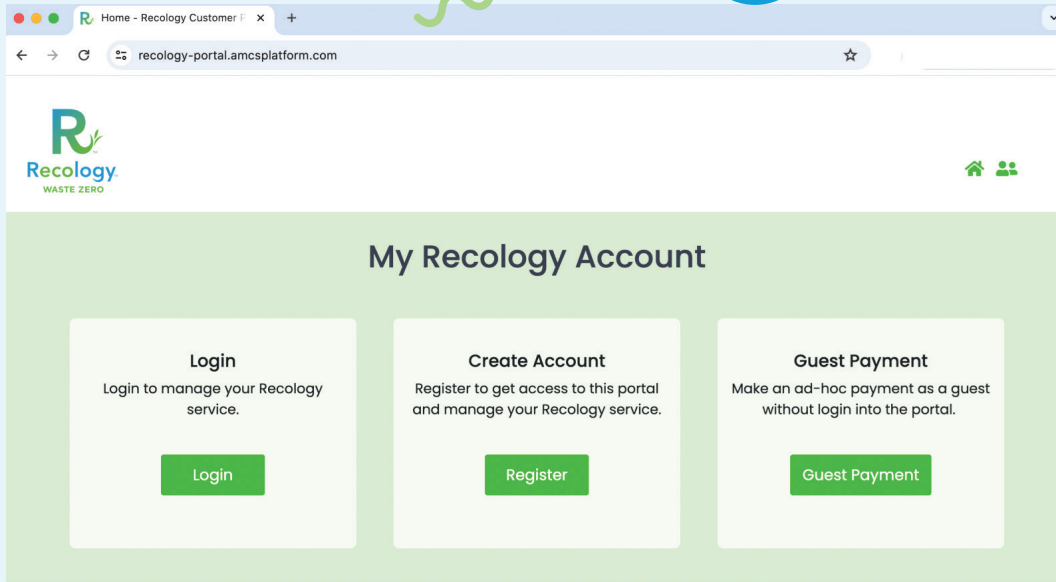




WELCOME TO THE CUSTOMER ACCOUNT PORTAL



Recology's new Customer Account Portal is now live!

Sign up today on [Recology.com](https://www.recology.com) using the account number and instructions on your latest bill.

With the new Customer Account Portal, you can conveniently pay your bill, view your service calendar, access statements, set up automatic payments, and more.

HELP KEEP OUR WORKERS SAFE

Hazardous waste does not belong in any curbside collection carts. Batteries, oil, paint, sharps, chemicals, aerosols, and pressurized containers pose fire and health risks to workers, equipment, and the environment.

A Recology Vallejo driver recently had a close call with a truck fire likely started by a battery, lighter, or flammable household cleaner tossed into a collection cart. While doing his route, the driver noticed smoke coming from the back of his truck and quickly found a large open area to dump the contents. The Fire Department came and extinguished the blaze. Fortunately, the driver and the truck were unscathed.

It's crucial to dispose of potentially dangerous items properly.

The Recology Vallejo-American Canyon BOPA (Batteries, Oil, Paint, Antifreeze) Recycling Facility,



Vallejo firefighters put out a blaze that started in a Recology truck probably by batteries or other discarded household hazardous waste.

2021 Broadway, is open 8 AM to 3:30 PM Thursdays through Saturdays for free drop-off of these items and a few others in limited quantities.

Materials are also accepted at the Napa-Vallejo Household Hazardous Waste Collection Facility, 889A Devlin Road.

For a list of accepted items and other info, scan here:





BLUE BIN BASICS

DON'T be fooled by paper-looking containers.



Milk cartons, juice boxes, coffee cups, and coated paper plates are not recyclable. They are made with a difficult-to-separate mix of paper and plastic layers. Put them in the landfill bin.

DON'T bag recyclables.



Plastic bags, shrink wrap, and film plastics get tangled in machines and stop the sorting process. Workers cannot see what items are inside bags, which also slows sorting. Decline plastic bags and avoid using film plastics when possible. They go into the landfill.

DO recycle bottles, cans, paper, and cardboard.



Glass bottles and jars, plastic bottles, jugs, and tubs, metal cans and aluminum foil, paper, and cardboard are made for the blue bin!

DO keep recyclables loose, clean, and dry. 😊

Give glass, plastic, and metal containers a rinse and let them dry before putting them in the blue bin. This ensures that paper and cardboard will stay clean, dry, and recyclable.

COLLECTION DAY SUCCESS



To help ensure an efficient and safe collection day, please remember to place your three carts—compost, recycling, and landfill—3 feet apart with the handle and wheels curbside and lids shut.

Also, be sure there are no obstacles or vehicles nearby that could impede collection.

Overflowing carts and bags left at the curb and picked up with your weekly service will incur extra charges.

To avoid extra charges:

Schedule a Bulky Item Collection. Residents in Unincorporated Vallejo receive one free Bulky Item Collection (BIC) a year. Call us at **707.552.3110** to schedule a BIC, which may be used for up to 2 cubic yards or the equivalent of (12) 32-gallon bags of trash or two oversized items such as old furniture or mattresses.



Be sure to **schedule in advance** as slots will fill up quickly as the year progresses. Contact the office with a detailed list of BIC items.

Use your one-time Dump Coupon. The free pass, distributed in January, is valid through the end of the year. Your coupon can be used for a load of up to 1000 pounds dropped off at Devlin Road Transfer Station. A coupon and a valid ID are required. You must provide the original coupon; no photocopies will be accepted. Lost or damaged coupons cannot be replaced.

CONTACT US!

Se Habla Español
Nagsasalita kami ng
Tagalog

Recology Vallejo American Canyon
2021 Broadway Street
Vallejo, CA 94589

707.552.3110 Monday to Friday, 8 AM – 5 PM

Recology.com/Vallejo

Facebook.com/RecologyVallejoAmericanCanyon